

RFP 05/2024: Provision of Health Risk Management Services

Question & Answers

Closing Date: 23 August 2024 at 11:00

#	Question	Answer
1.	May you kindly share the link for the recorded teams meeting held on 01st August 2024 for the non-compulsory briefing session.	Please note that we are only able to share the presentation (see attached)
2	Page 12 para 4, Table 2 point 3 refers to SARS terms & conditions associated with the 48-month period of appointment. Please specific what these T & C's are, as bidders are in effect being required to commit to T & C's about, and of which, they know nothing. Kindly provide these T&Cs so that Bidders will have a full and clear understanding of what they are committing to in submitting a bid.	Please note that the terms and conditions are as per the published Draft SLA of this project RFP 05/2024
3.	There are no SBD 8 or SBD 9 documents included in the RFP pack – is this correct? As far as I am aware all Public Tenders are required to have both an SBD 8 and SBD 9	Please note that the current SBD 4 of Annexure A of SCM instruction note 3 of 2021/22 as per section 7.9 replaces all SBDs 4, 8 and 9
4.	Table 3 of para 6.5.6 on page 15 says that the 3 X Bidder Annual Financial Statements must be in Folder 2 – Price and B-BBEE goals. Is that correct? If so, then Folder two will contain (1) the Bidders B-BBEE Certificate; (2) the bidders SBD 6.1; and (3) the Bidders three Annual Financial Statements. Is that correct? This requirement seems to contradict Table 4 Prequalification Criteria page 16 point 6 which lists the Annual Financial Statements as a prequalification criterium – how can this be correct if the AFS' are in the sealed Folder 2 which is only opened after Folder 1? The RFP goes on to say in para 7.3.1 page 16 that only bidders who have met the prequalification criteria	Please provide your submission as per instructed in the RFP document.

	in Gate 0 will advance to gate 1 – this is incongruous if the AFS are in Folder 2	
5.	Pricing Response Template – please confirm that the bidder is only required to put in its price per line item in the applicable green block and that SARS will calculate the vat and total price including VAT.	Answer: Yes. The template has formulae that will calculate the VAT and the total price including VAT.
6.	The Checklist of Returnable , Table 11, page 31. Is it required that this Table be completed by the Bidder and submitted as part of the Bidder's submission? If it is to be submitted as part of the Bid submission by the bidder, where must it be inserted or attached in the submission documentation? If this Table 11 is NOT to be submitted as part of a bidder's submission kindly confirm this to be the case.	Bidders are required to submit a completed version of the document along with all other returnable documents under folder 1
7.	Please could you provide us with a copy of the SARS Extended Sick Leave Policy as discussed in the tender briefing session. It was to be uploaded to the SARS tender website under this tender. I have not been able to find it there.	Please see attached
8.	Annexure G is not in the tender pack. It pertains to Service Level Agreement and Penalties and is a required Annexure for this tender. Please assist with this as soon as possible.	Please refer to the SARS website as well as the eTender portal for the referred to documents
General and Important		
16.	Bidders must carefully read the RFP document and its annexures.	
17.	Bidders are advised to regularly visit the SARS website for any updates.	